vitra.

Vitra: Shaping a Modern IT Environment to Pave the Way for Inspired Design Innovations

Switzerland-based design firm Vitra creates stylish furniture and other offerings for homes, offices, and public spaces. Applying the power of design in all that it does, Vitra serves as a furniture supplier and provides full service that includes advising, planning, and implementing workspaces or public areas.

Operating a large and complex business environment that had grown to encompass more than two million lines of code over 27 years, Vitra recognized the time was right to transition to a modern operating environment. Making the decision to upgrade its technology landscape and simplify its data footprint on advanced ERP, the company sought help to smooth its complex data migration challenges.





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Creating an Optimal Path for a Complex Migration to

SAP S/4HANA® Using SAP® Services and Support

Before: Challenges and Opportunities

- Replacement of large legacy system customized over 27 years with more than two million lines of code
- Migration to modern infrastructure for ERP with a reduced data footprint

Why SAP

- Future-ready technology foundation offered by SAP S/4HANA®
- Data migration expertise provided by the Data Management and Landscape Transformation team from SAP® Services and Support, helping identify the right data migration approach between greenfield, brownfield, and selected data transfer
- Support for the design and implementation of complex data selection and transformation requirements, using the selective data transition service for SAP S/4HANA

After: Value-Driven Results

- Smoothly transitioned to the new operating environment on SAP S/4HANA in 16 months
- Avoided the loss of legacy enhancements by using a customer-code-based approach
- Reduced its data footprint by filtering migration data based on company codes and time slice, and through data cleansing
- Leveraged various dynamic transformation and data mapping activities as part of the migration process, avoiding additional time for preplanning
- Implemented new processes in parallel
- Completed the system cutover in four days, finalizing data migration and conversion steps in 33 hours



"I really liked the collaboration and honest communication between our internal IT team and the team from SAP. We all worked with a can-do mindset and solved all issues on short notice."

Thomas Klein, Global Head of SAP and BI, Vitra

15%

Faster to close monthly accounts

100%

Data quality achieved using selective data transfer



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Using Strong Teamwork and a Can-Do Mindset to Transition to Future-Ready Operations

To continue to meet the high expectations of its customers and employees as well as the complex needs of its lines of business, Vitra made the decision to move to SAP S/4HANA®. Framed as a business transformation rather than an IT project, Vitra involved all employees from the outset to help ensure it created an attractive user experience.

Drawing on SAP® Services and Support offerings, Vitra worked with the Data Management and Landscape Transformation team to identify the right approach between greenfield, brownfield, and selected data transfer. And to support data migration activities, including the design and implementation of complex data selection and transformation requirements, the company used the selective data transition service for SAP S/4HANA.

Successfully completing the move to SAP S/4HANA in just 16 months without disrupting business operations, Vitra laid a future-ready technology foundation on advanced ERP while retaining the best enhancements from its legacy environment.

With automated workflows, high data quality, and harmonized business processes, Vitra is well placed to make fast, data-driven decisions to propel design innovations.

"Thanks to strong collaboration with SAP Services and Support offerings, we smoothed the migration to SAP S/4HANA and are now well prepared and ready for the future."

Paula Indermühle, CFO, Vitra

72%

Reduction in database footprint

20%

Faster data transactions

